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## Spotlight on Austin Security

by Jay Baker, CPP, PSP

For most of us, a visit to the hospital can be a very stressful experience, whether we are admitted as a patient, or visiting an ailing family member or friend. For Robert Haugland, St. David's North Austin Medical Center's Manager of Safety and Security, helping people deal with this stress is just another part of his daily responsibilities. 

Haugland has more than eighteen years of experience working for the security departments of several high tech and medical facilities in the Dallas and Austin areas, but feels that a hospital is the best place to really learn about security. He has found a home at St. David's, a 332 bed full service hospital serving the patients of more than a thousand central Texas physicians, and has been managing security there for the past six years. Supervising a security staff of ten hospital employees, Haugland manages a security operations center that monitors the hospital's access control, digital video, and fire alarm systems. He is also the hospital's Emergency Preparedness Coordinator and Crisis Prevention Intervention Trainer.

One of Haugland's primary responsibilities is ensuring the functionality of each of the security systems that are monitored in the hospital's central station. His console operators monitor a digital video system consisting of nearly one hundred cameras. He recently had to install a wireless mesh network in order to tie in cameras that he had installed in the hospital's employee and patient parking lots. Like many other physical security professional, he's had to build a relationship with his IT staff, but Haugland's ultimate goal is to one day have a "Security Network" completely separate from the hospital's LAN.

Some of Haugland's other day to day duties include running safety inspections, managing investigations, training hospital staff, providing incident reports for hospital management, and coming up with solutions for any security related issue brought to his attention. One of his earliest and most memorable experiences in hospital security was when he was walking through the ER and was enlisted to assist in stabilizing a shooting victim. According to Haugland, you never know what you might be asked to do each day, which is what he enjoys most about the job.

The next time you find yourself at the North Austin Medical Center; don't be surprised if Haugland approaches you to make sure that your visit is as stress free and pleasant as possible.

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*The present moment is significant, not as the bridge between past and future, but by reason of its contents, which can fill our emptiness and become ours, if we are capable of receiving them.*

—DAG HAMMARSKJÖLD



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Fax: 512-535-1122  
mbennett@msbsecurityconsulting.com

## 2010 Event Calendar

Meeting Date	Location	Meeting Type	Speaker/Topic
March 1 <sup>st</sup> 5:30 PM	Temple Inland Building 1300 South Mopac <a href="#">RSVP to Sign Up</a>	Sponsored Webinar	<i>Investigations Beyond Google</i>
March 8 <sup>th</sup> 5:30 PM	Temple Inland Building 1300 South Mopac <a href="#">RSVP to Sign UP</a>	CPP Review	CPP Review Begins
March 11 <sup>th</sup> 11:30-1:00 PM	Texas Land & Cattle 1101 S. MOPAC (Rollingwood Exit)	Luncheon w/ Speaker	Robert Russell <i>Security/Law Enforcement Education</i>
March 29 <sup>th</sup> 5:30 PM	<b>TBD</b> <a href="#">RSVP to Sign Up or Sponsor</a>	Sponsored Webinar	<i>Understanding Body Language</i>
April 8 <sup>th</sup> 5:30-7:30 PM	<b>Hula Hut</b> 3825 Lake Austin Blvd.	Spring Social	N/A
April 26 <sup>th</sup> 5:30 PM	<b>TBD</b> <a href="#">RSVP to Sign Up or Sponsor</a>	Webinar	<i>Conduct Your Best Video Site System Survey</i>
May 13 <sup>th</sup> 11:30-1:00 PM	Texas Land & Cattle 1101 S. MOPAC (Rollingwood Exit)	Luncheon w/ Speaker	Rodger Woods <i>Identity Theft Prevention</i>
May <b>TBD</b>	Annual Golf Tournament	Golf	N/A
May 24 <sup>th</sup> 5:30 PM	<b>TBD</b> <a href="#">RSVP to Sign Up or Sponsor</a>	Webinar	<i>Recruiting and Hiring Liabilities</i>



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**Joseph W. Rapp**  
Vice President

807 East 4th Street, Austin, TX 78702  
O 512.459.2875 F 512.381.2666  
jwrapp@cothrons.com

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## Newsletter Feedback

**Name Your Chapter's Newsletter.**

**Contact:** Ann Martick, ISP

**Interested in Advertising in Your Chapter's Newsletter? A Business Card size ad is \$60/6 months and \$100/year.**

**Contact:** Richard Wright

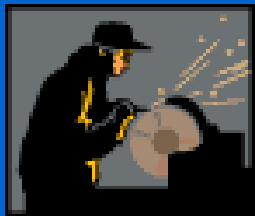
**Passed the CPP, PCI, or PSP Exam? Submitting a topic for discussion in the newsletter, or an item to the newsletter?**

**Contact:** Ann Martick, ISP

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**ASIS Education Calendar**



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Lic. #: DD01152



**PAT BYRNE**  
Branch Manager

(512) 467-2590  
Fax (512) 467-7625

1301 South IH 35, Suite 100  
Austin, TX 78741  
pbyrne@smithprotective.com

## February Meeting Minutes

Chapter Chair Laura Oswalt opened the meeting at 11:47 with the Pledge of Allegiance. She then welcomed everybody and reminded us that we had chief Art Acevedo at last month's meeting and our upcoming events include Robert Russell speaking on Security Law in March, our Spring Social at the Hula Hut in April, and the annual golf tournament in May. Chapter member Mark Bennett, CPP is sponsoring a skeet shoot for the chapter.

Laura introduced the committee chairs and granted each an opportunity to speak on what was new and any needs the chapter could provide. Scott Stephens, CPP, Chapter Law Enforcement Liaison, mentioned that they are always looking for Law Enforcement Projects (preferably technology) in need of grants. The grants usually run about \$750 and are funded by the Annual Golf Tournament. Diane Gallatin of the Scholarship Committee was unable to attend, but reports our chapter has awarded 2 scholarships which will be presented at the March meeting. Education Committee Lead and Vice Chair, Jay Baker, CPP, reported:

- \* Our Chapter Library was filling up with training resources available for members to check out;
- \* The CPP Review course will begin the 1st week of March on Monday evenings and go through April 12th, hosted by Temple Inland.
- \* The PSP Review course will be scheduled a little later in the year, but will also start at 5:30 PM.
- \* The Chapter will be providing monthly webinars for interested members (12 throughout the year -- 2 in July)
  - This month's, "Understanding the Violent Mind," will be hosted by Temple Inland on Monday, 22nd at 5:30 PM
  - March 29th's, *Investigations Beyond Google*
  - Looking for Webinar Sponsors -- Temple Inland is sponsoring 2, Convergent is sponsoring 2, see **Jay Baker** for Webinar listing and schedule.
  - Webinar attendance garners 2 CPEs
- \* Chapter is working to win the Ray Bordes Award so that ASIS International will host a 2-day seminar.
  - See Jay Baker to provide input on topics of interest for seminar

The Webinar Schedule and the Financial Report were at the front check-in table for those interested. The financial report will also be in the newsletter.

Our Chapter had two submissions to consider for the Timothy J. Walsh Award, we submitted one, but did not win this time. We will try again for the next award.

Our Chapter won Honorable Mention award for "ASIS 2009 Website for the Year." Member mentioned unable to locate chapter website from ASIS International's webpage and Ann Martick, Chapter

**Continued on Page 4**



### New Newsletter Feature

Vice Chair Jay Baker will be interviewing various security professionals for a new section of our Chapter Newsletter called **Spotlight on Austin Security**



Raising the Flag at Iwo Jima



*Admitting error clears the score, and proves you wiser than before.*

—ARTHUR GUTERMAN

## Meeting Minutes

*Continued from Page 3*

Secretary, stated she would look into it.

Chapter Chair Laura Oswalt introduced Scott Stephens, CPP and he gave a wonderful presentation filled with statistics, ideas, and best practices for dealing with Work Place Violence. His presentation was rewarded with several questions from the audience.

The meeting was adjourned at 1:30 PM.

## February Financial Report

Previous Month Balance:	5118.08
Income this month:	5520.59
Sub Total:	10638.67
Expenses this month:	953.54
Current Balance (ALL accounts):	10052.31

Please check the account types being reported:

- Checking Account
- Certificate of Deposit
- Savings Account
- Scholarship Fund
- Other: PayPal

*The spirited horse, which will try to win the race of its own accord, will run even faster if encouraged.*

—OVID

## Education Committee Report

Check the [2010 Event Calendar](#) for the dates of the upcoming free monthly webinars. On Monday, March 1<sup>st</sup>, *Investigations Beyond Google* will be hosted and sponsored by Temple Inland at 5:30 PM. On Monday, March 29<sup>th</sup>, *Understanding Body Language* will be sponsored by Convergent Technologies. Interested in attending or in sponsoring a Webinar? Contact [Jay Baker](#).

The CCP Review Study group begins on Monday, March 8<sup>th</sup> at 5:30 PM. Contact [Jay Baker](#) if planning to attend or interested in being a presenter.

